BCPS SCHOOL STAFF CUSTOMER SURVEY 2024 11 13 2024

run on 01/13/2025

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2024 11 13 2024
run on 01/13/2025

Custom Survey   Date(s): 12/31/1969 - 12/31/1969   1 survey(s) 13656 response(s)

226 school(s) included

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey   Date(s): 12/31/1969 - 12/31/1969   1 survey(s) 13656 response(s)
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BCPS SCHOOL STAFF CUSTOMER SURVEY 2024

Demographics
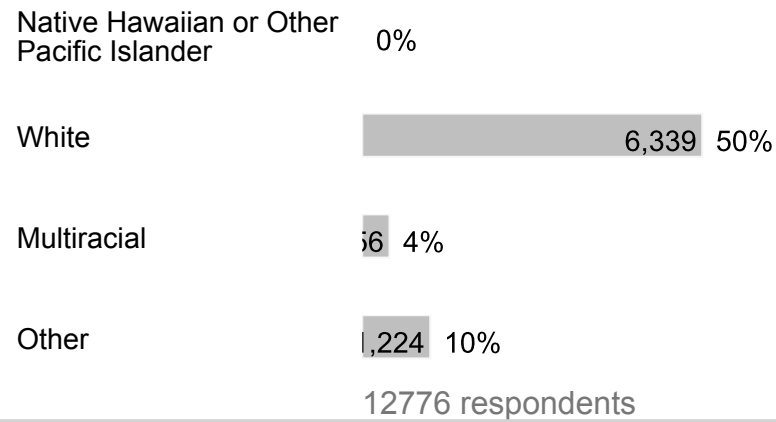
Number of Responses | Percentages of Total Responses

1. Gender

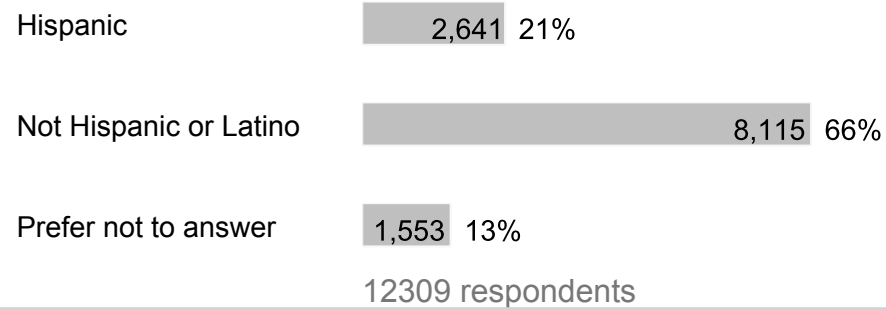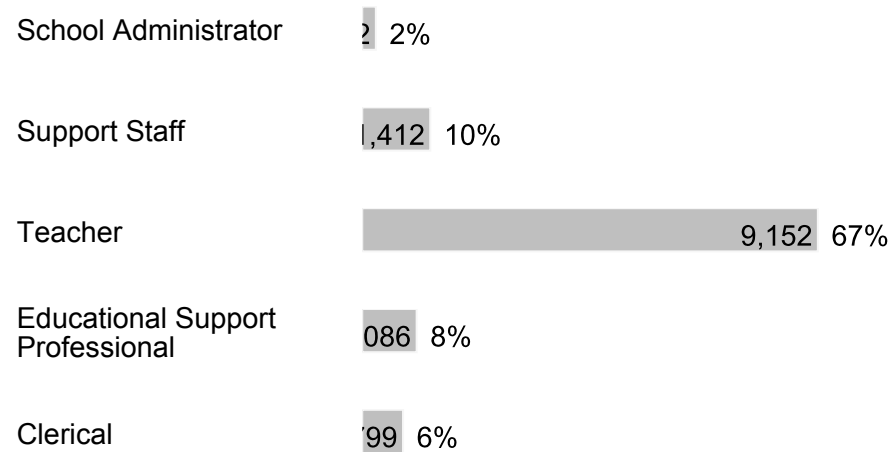|		
Male	2,395	18%
Female	10,264	76%
Other		0%
Prefer not to answer	27	5%

13420 respondents

2. Ethnicity

American Indian or Alaska Native		0%
Asian	8	3%
Black or African American	4,178	33%

Native Hawaiian or Other Pacific Islander		0%
White	6,339	50%
Multiracial	56	4%
Other	1,224	10%

12776 respondents

3. Ethnicity

Hispanic	2,641	21%
Not Hispanic or Latino	8,115	66%
Prefer not to answer	1,553	13%

12309 respondents

4. Role

School Administrator	2	2%
Support Staff	1,412	10%
Teacher	9,152	67%
Educational Support Professional	086	8%
Clerical	99	6%

Facilities ┃ 1%

Other ▓90 6%

13656 respondents

5. Experience

1 - 3 years ▓ 2,440 18%

4 - 10 years ▓ 3,231 24%

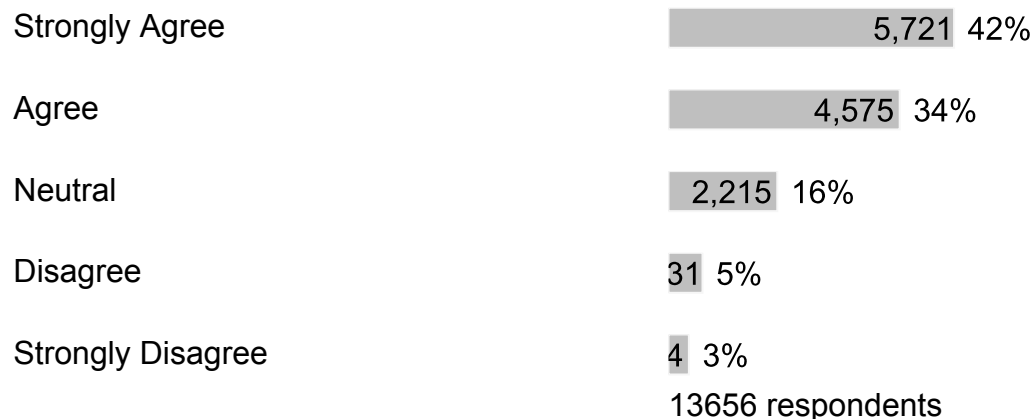11 - 20 years ▓ 3,469 25%

More than 20 years ▓ 4,516 33%

13656 respondents

C. Safety

1. I feel safe at my school.

Strongly Agree	5,820 43%
Agree	5,330 39%
Neutral	1,721 13%
Disagree	7 4%
Strongly Disagree	3 2%

13656 respondents
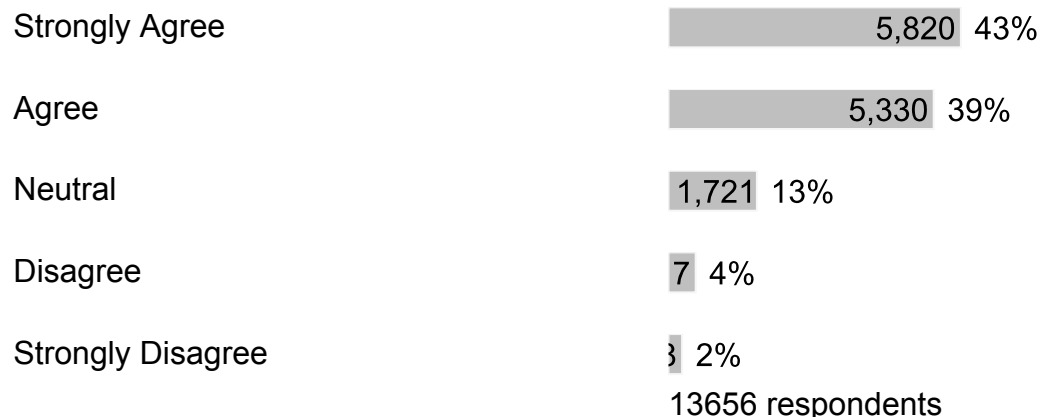
2. I would recommend my school to my friends and/or family.

Strongly Agree	5,721 42%
Agree	4,575 34%
Neutral	2,215 16%
Disagree	31 5%
Strongly Disagree	4 3%

13656 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	,545 11%

Agree   3,880 28%

Neutral   4,720 35%

Disagree   2,177 16%

Strongly Disagree   ,334 10%

13656 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes   3,349 25%
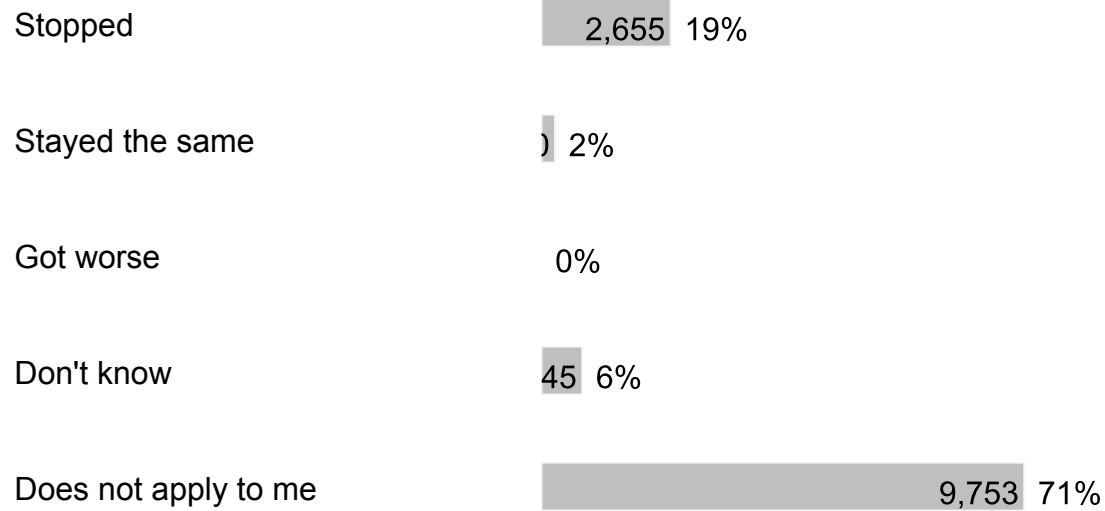
No   10,307 75%

13656 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration   3,383 25%

Addressed the incident myself   1,815 13%

Confronted the alleged bully(ies) directly   222 9%

Contacted the parents/guardians of the alleged bully(ies)   270 9%

Does not apply to me   9,790 72%

13656 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	2,655 19%
Stayed the same	) 2%
Got worse	0%
Don't know	45 6%
Does not apply to me	9,753 71%

13656 respondents

7. In my school, rules are applied equally to students.

Strongly Agree	4,990 37%
Agree	4,744 35%
Neutral	2,093 15%
Disagree	260 9%
Strongly Disagree	3 4%

13580 respondents

D. Equity

1. My school provides an equitable and inclusive environment for staff.

Strongly Agree	5,372	39%
Agree	5,257	38%
Neutral	2,078	15%
Disagree	42	5%
Strongly Disagree	7	2%

13656 respondents
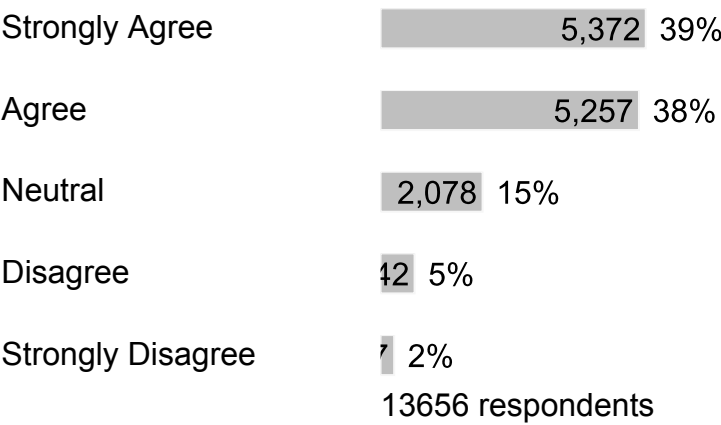
E. School Support

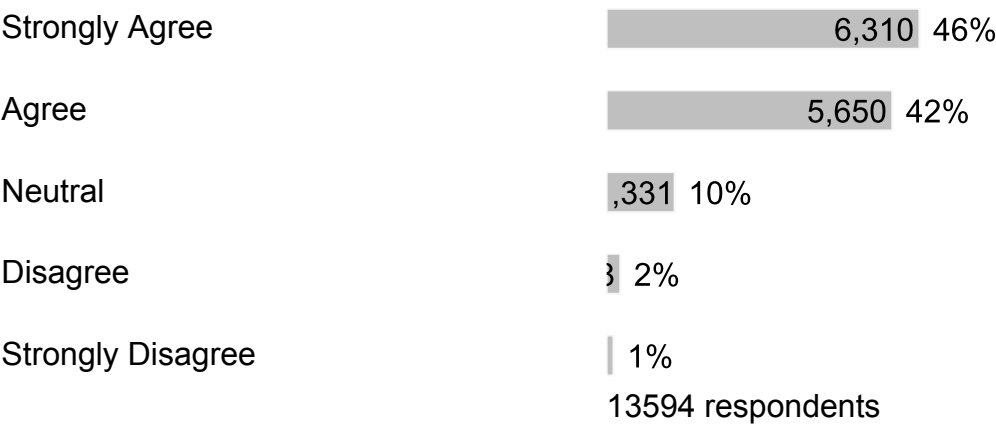**1.** Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	5,104 38%
Agree	5,341 39%
Neutral	2,149 16%
Disagree	33 5%
Strongly Disagree	5 2%
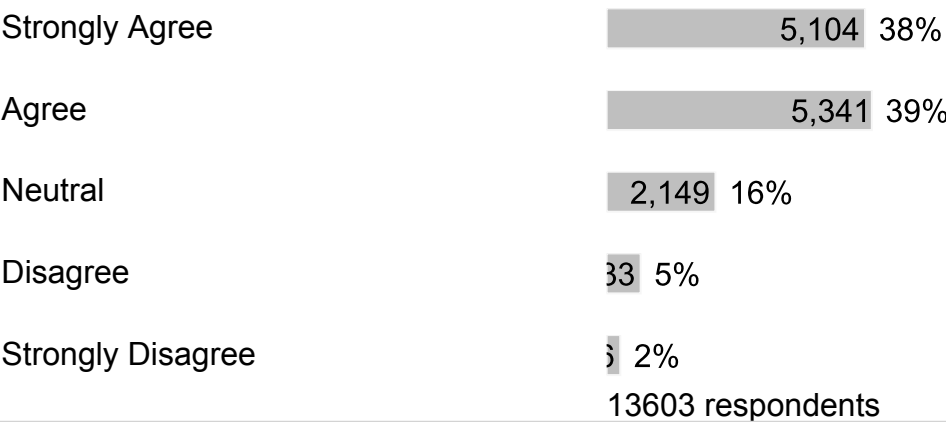
13603 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	6,310 46%
Agree	5,650 42%
Neutral	,331 10%
Disagree	3 2%
Strongly Disagree	1%

13594 respondents

F. Wellness Support

1. If students have a problem, they know who they can go to for help.

Strongly Agree	6,318	46%
Agree	5,912	43%
Neutral	124	8%
Disagree	5	2%
Strongly Disagree		1%
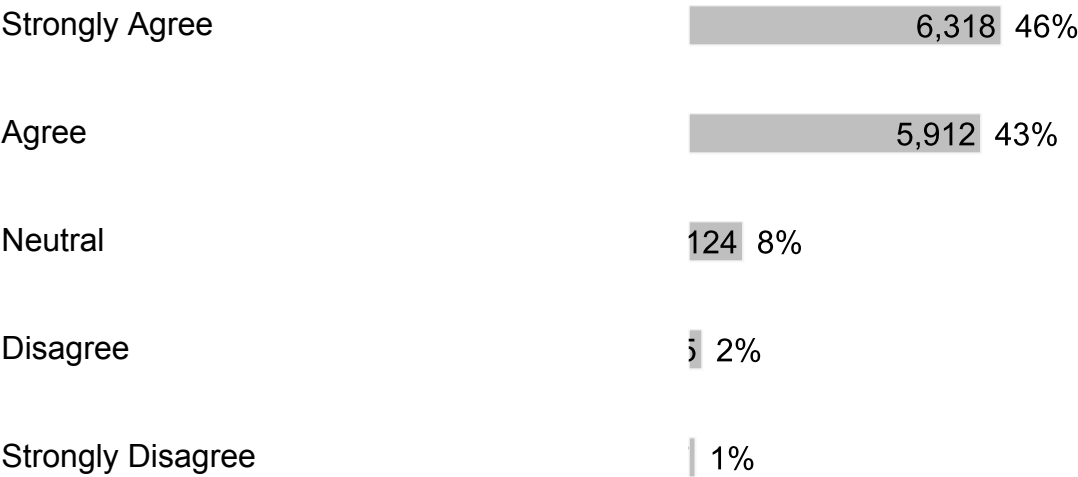
13656 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree	9,178	67%
Agree	3,789	28%
Neutral	2	4%
Disagree		0%
Strongly Disagree		0%
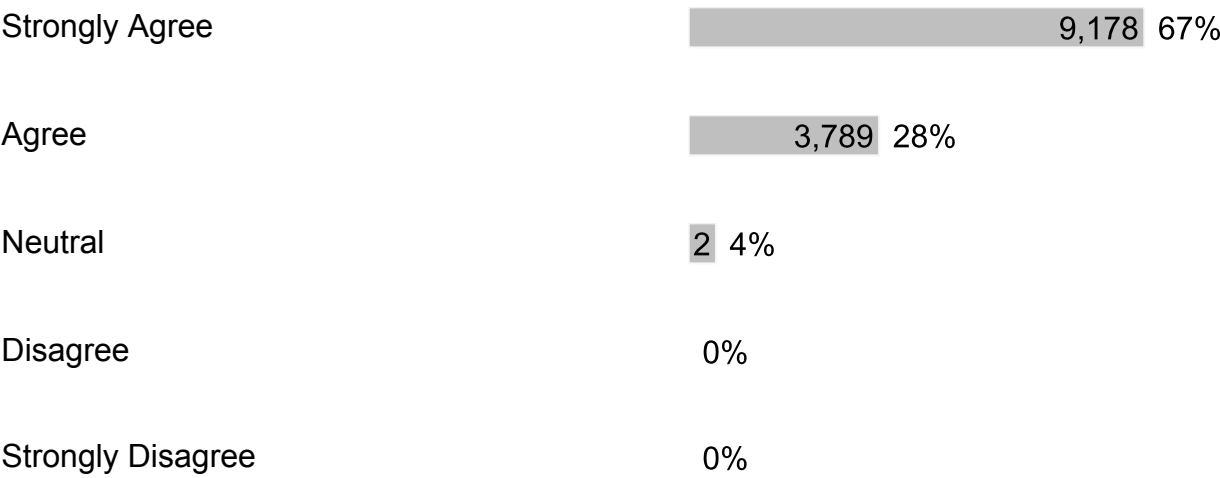
13656 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree   6,666 49%

Agree   4,994 37%
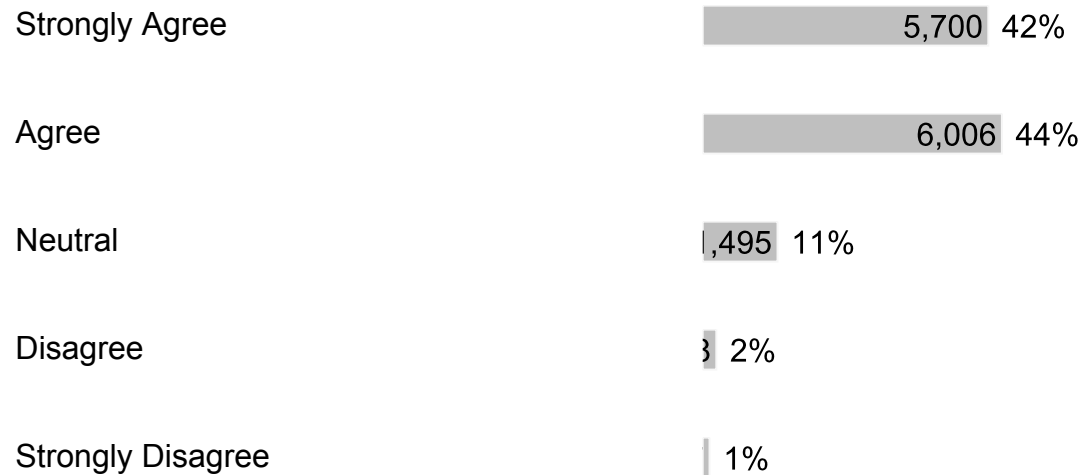
Neutral   ,388 10%

Disagree   0 3%

Strongly Disagree   3 2%
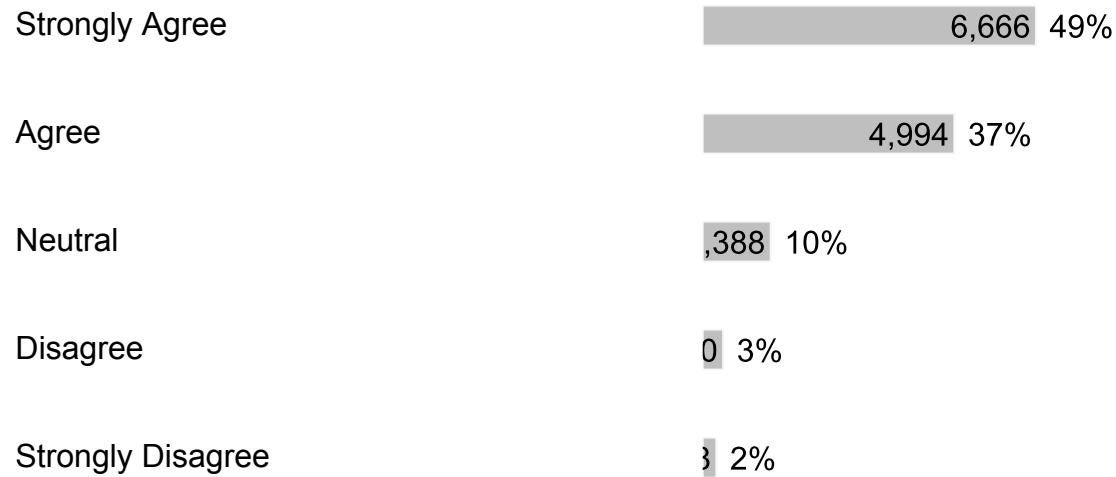
13656 respondents

4. In my school, adults treat students with respect.

Strongly Agree   5,700 42%

Agree   6,006 44%

Neutral   ,495 11%

Disagree   3 2%

Strongly Disagree   1%

13656 respondents

5. In my school, students treat adults with respect.

Strongly Agree   2,571 19%

Agree	5,104	37%
Neutral	3,174	23%
Disagree	2,003	15%
Strongly Disagree	04	6%

13656 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	4,623	34%
Agree	5,946	44%
Neutral	2,114	15%
Disagree	74	5%
Strongly Disagree	9	2%
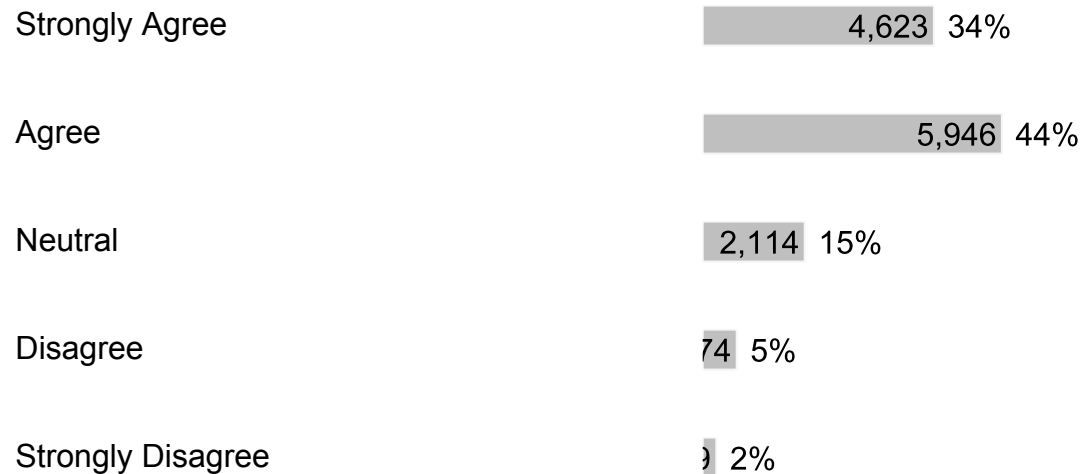
13656 respondents

7. At my school the following programs/services are available (check all that apply):

| Counseling | 12,108 | 89% |
| College and/or Career Planning | 4,732 | 35% |

Category	Count	Percent
Family Counseling	6,328	46%
Athletics	6,385	47%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	6,569	48%
Performing Arts	6,235	46%
Mentoring	7,007	51%
Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	9,030	66%
Peer Counseling/Peer Mediation	5,586	41%
ROTC	3,213	24%
Before and/or After School Care	8,790	64%
Tutoring (e.g., push-in, pull-out, etc.)	10,563	77%
Extended Learning Opportunities (ELO)	7,721	57%
Other	1,708	13%

13656 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree   3,064 23%

Agree   5,443 40%

Neutral   3,609 27%

Disagree   060 8%

Strongly Disagree   8 3%
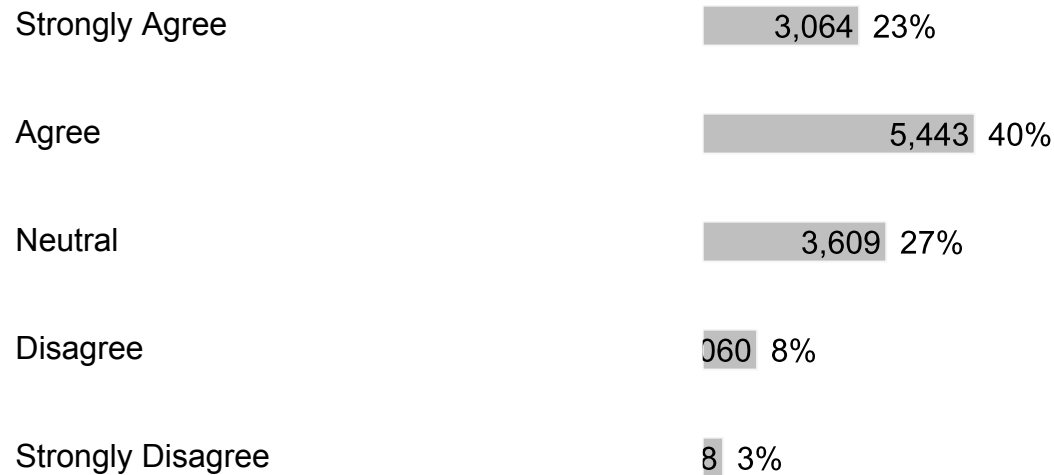
                              13604 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree   4,497 33%

Agree   6,446 47%

Neutral   1,885 14%

Disagree   6 4%

Strongly Disagree   1 2%
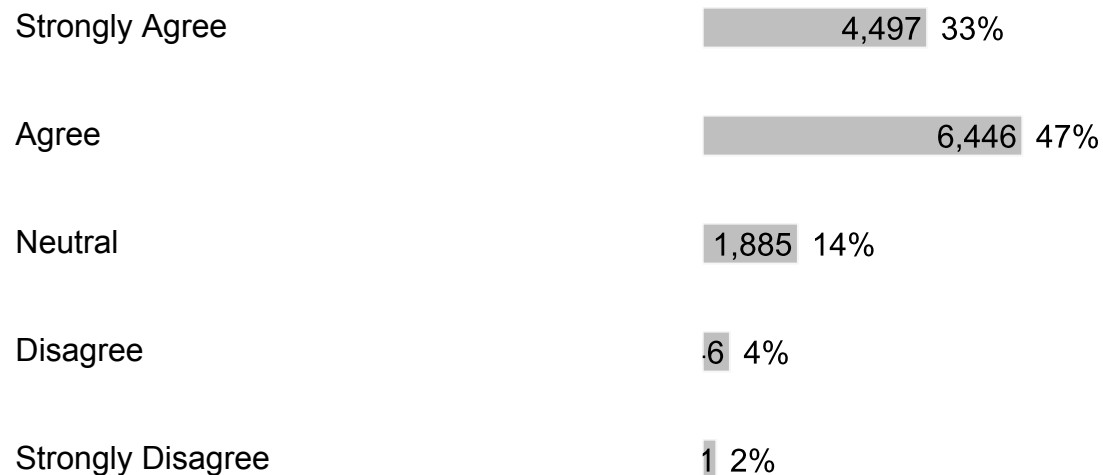
                              13615 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree   255 9%

Agree   1,973 15%

Neutral   6,118 45%

Disagree   2,164 16%

Strongly Disagree   2,057 15%
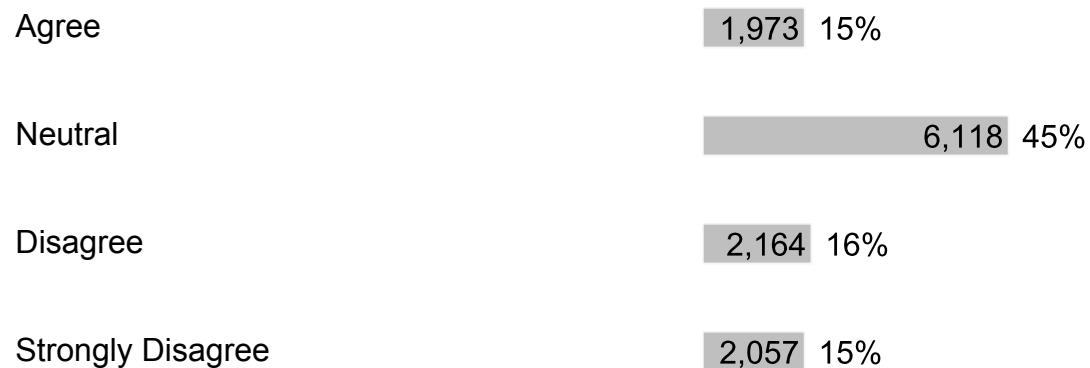
13567 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree   3,242 24%

Agree   5,438 40%

Neutral   3,252 24%

Disagree   259 9%

Strongly Disagree   6 3%
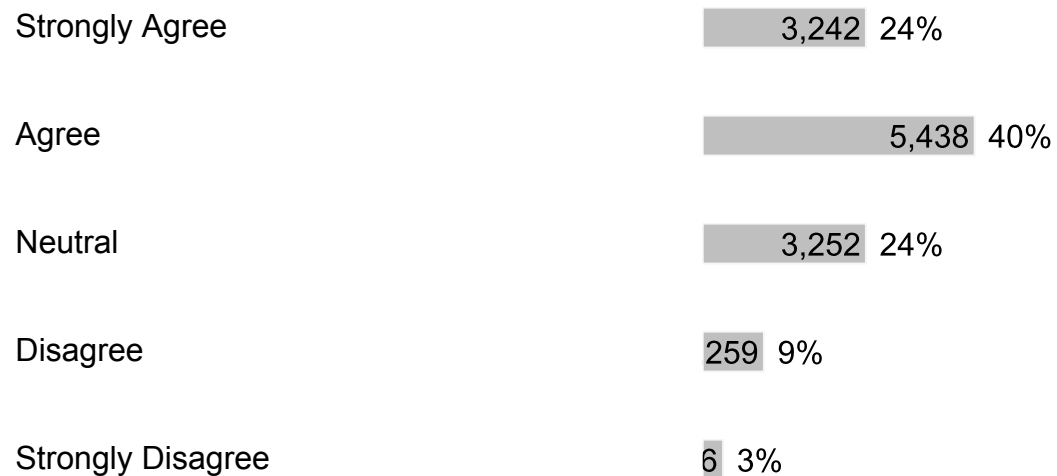
13567 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree   3,304 24%
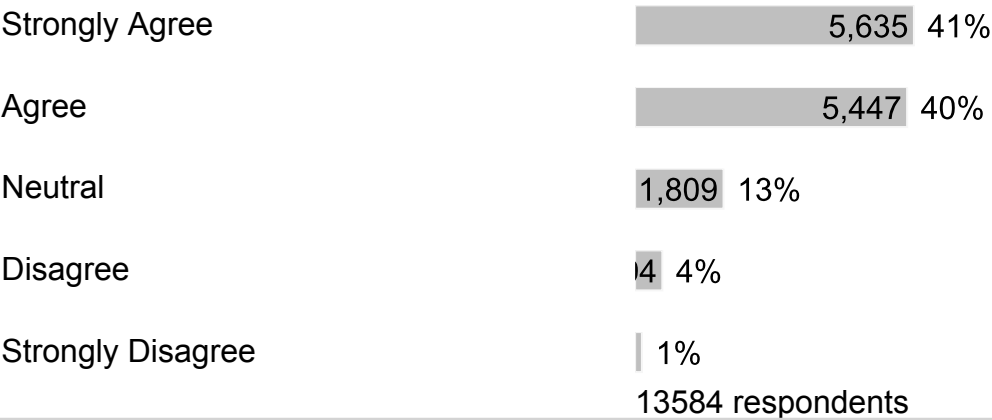
Agree   5,411 40%

Neutral	3,976 29%
Disagree	43 5%
Strongly Disagree	2 2%

13546 respondents

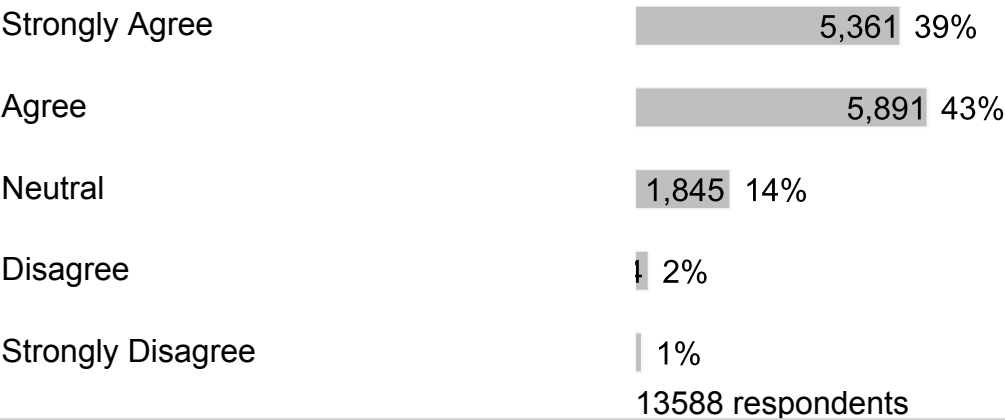**13.** Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	3,346 25%
Agree	5,716 42%
Neutral	3,801 28%
Disagree	6 4%
Strongly Disagree	1%
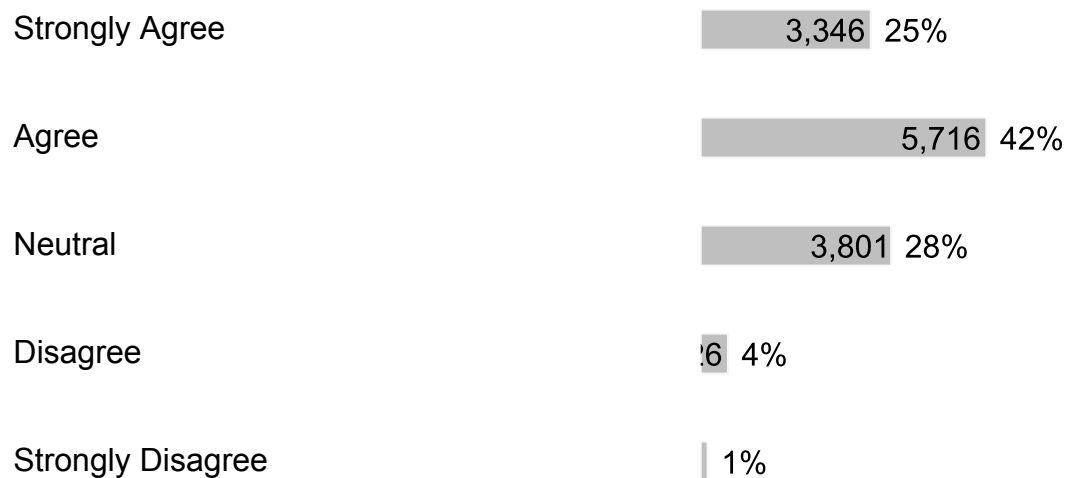
13588 respondents

G. Accountability

1. Our school has a culture of high expectations.

Strongly Agree	5,635	41%
Agree	5,447	40%
Neutral	1,809	13%
Disagree	4	4%
Strongly Disagree		1%

13584 respondents

2. Our school has a continuous improvement process.

Strongly Agree	5,361	39%
Agree	5,891	43%
Neutral	1,845	14%
Disagree	4	2%
Strongly Disagree		1%

13588 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	6,407	47%
Agree	5,381	40%
Neutral	,328	10%

| Disagree | 2% |
| Strongly Disagree | 1% |

13560 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	5,438	40%
Agree	5,172	38%
Neutral	2,023	15%
Disagree	3	5%
Strongly Disagree	2	2%

13568 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	6,234	46%
Agree	5,401	40%
Neutral	,424	10%
Disagree	2	3%
Strongly Disagree	1%

13562 respondents

6. I receive feedback from my supervisor regarding my professional performance.

| Strongly Agree | 6,651 | 49% |
| Agree | 5,380 | 40% |

Neutral	179	9%
Disagree	3	2%
Strongly Disagree		1%

13566 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

| Strongly Agree | 5,948 | 44% |
Agree	5,574	41%
Neutral	1,625	12%
Disagree	7	2%
Strongly Disagree		1%

13547 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

| Strongly Agree | 6,069 | 45% |
Agree	5,734	42%
Neutral	1,483	11%
Disagree		1%
Strongly Disagree		1%

13547 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	6,227 46%
Agree	5,672 42%
Neutral	,399 10%
Disagree	1%
Strongly Disagree	1%
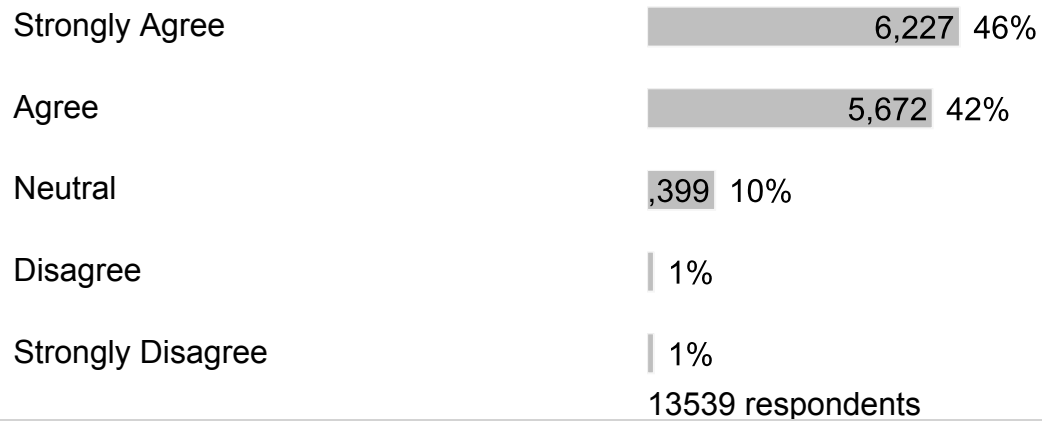
13539 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	6,721 50%
Agree	5,442 40%
Neutral	196 9%
Disagree	1%
Strongly Disagree	1%
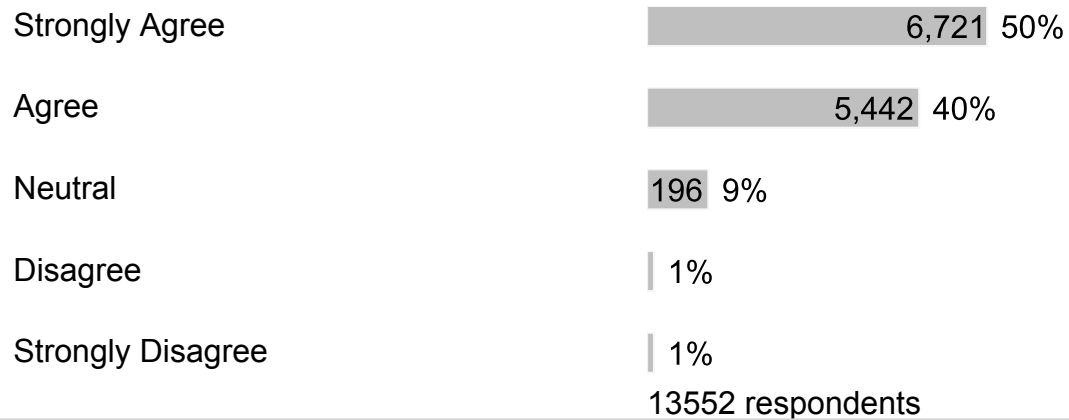
13552 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	4,959 37%
Agree	5,154 38%
Neutral	2,544 19%
Disagree	9 4%
Strongly Disagree	I 2%
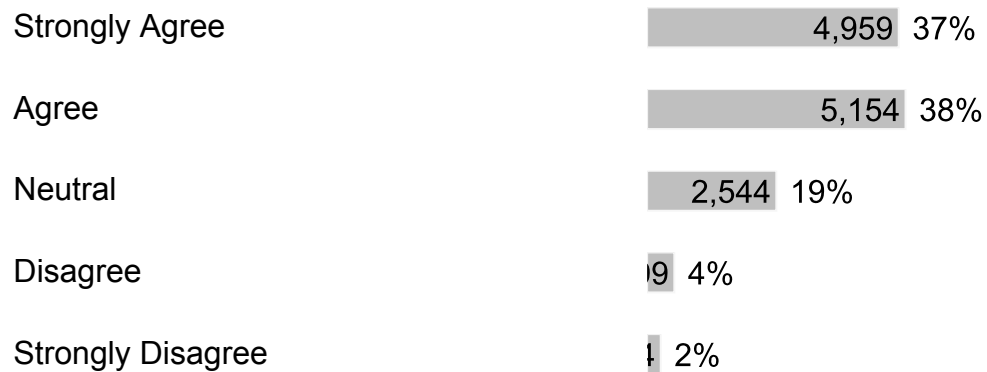
13550 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree | 6,870 51%

Agree | 4,599 34%

Neutral | 1,925 14%

Disagree | 0%

Strongly Disagree | 0%
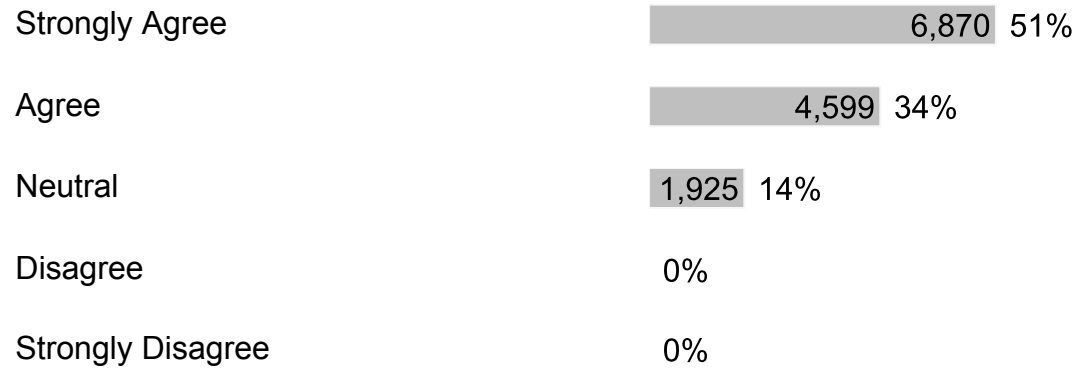
13485 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree | 6,067 45%

Agree | 4,763 35%

Neutral | 2,454 18%

Disagree | 1%

Strongly Disagree | 0%
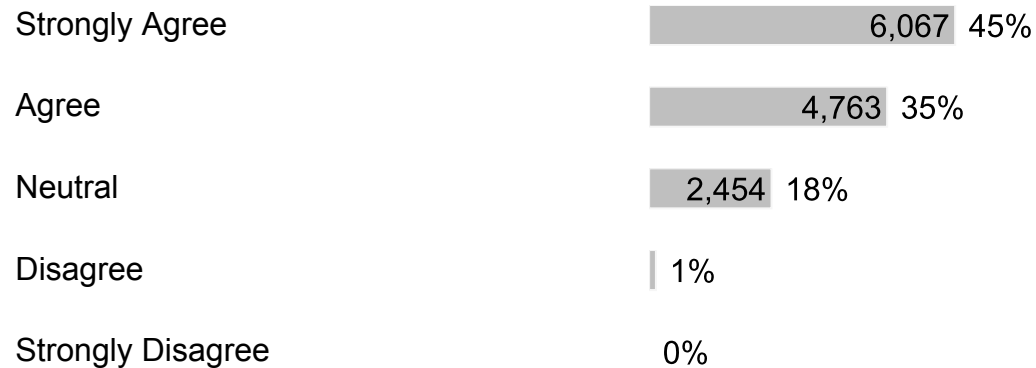
13470 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree | 6,303 47%

Agree | 4,786 36%

Neutral | 2,247 17%

Disagree | 0%

Strongly Disagree   0%
                                            13444 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree   6,452 48%

Agree   4,602 34%

Neutral   2,282 17%

Disagree   1%

Strongly Disagree   0%
                                            13453 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree   6,351 47%

Agree   4,975 37%

Neutral   1,954 15%

Disagree   1%

Strongly Disagree   0%
                                            13458 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree   6,152 46%

Agree   5,220 39%

Neutral   1,790 13%

| Disagree | 2% |
| Strongly Disagree | 1% |

13500 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	4,994	37%
Agree	5,089	38%
Neutral	2,763	21%
Disagree	3%
Strongly Disagree	1%

13464 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	4,660	35%
Agree	5,260	39%
Neutral	2,893	21%
Disagree	4%
Strongly Disagree	1%

13496 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

| Strongly Agree | 5,615 | 42% |
| Agree | 5,809 | 43% |

Neutral   1,745 13%

Disagree   3 2%

Strongly Disagree | 1%
                                        13513 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree   5,671 42%

Agree   5,640 42%

Neutral   1,635 12%

Disagree   2 3%

Strongly Disagree | 1%
                                        13506 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree   5,078 38%

Agree   5,644 42%

Neutral   2,093 16%

Disagree   5 4%

Strongly Disagree   ) 2%
                                        13500 respondents

**23.** I feel confident in my classroom management strategies.

Strongly Agree   6,783 50%

Agree	4,617 34%
Neutral	1,916 14%
Disagree	1%
Strongly Disagree	0%

13461 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	4,547 34%
Agree	4,682 35%
Neutral	3,529 26%
Disagree	2 4%
Strongly Disagree	5 2%
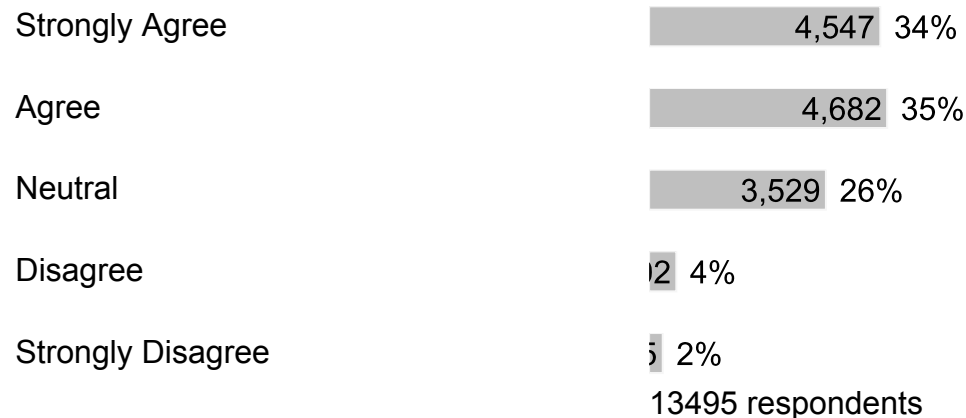
13495 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	5,531 41%
Agree	5,827 43%
Neutral	1,865 14%
Disagree	3 2%
Strongly Disagree	1%
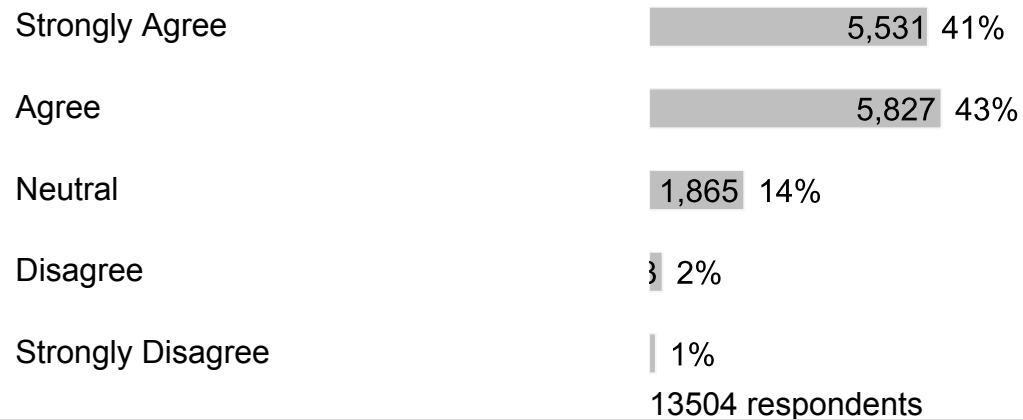
13504 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	5,379	40%
Agree	5,940	44%
Neutral	1,983	15%
Disagree		1%
Strongly Disagree		0%
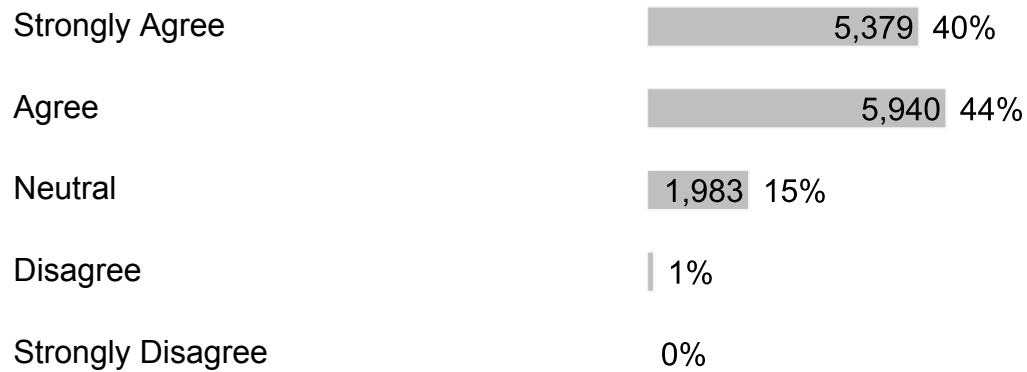
13495 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	6,150	46%
Agree	5,171	39%
Neutral	2,009	15%
Disagree		0%
Strongly Disagree		0%
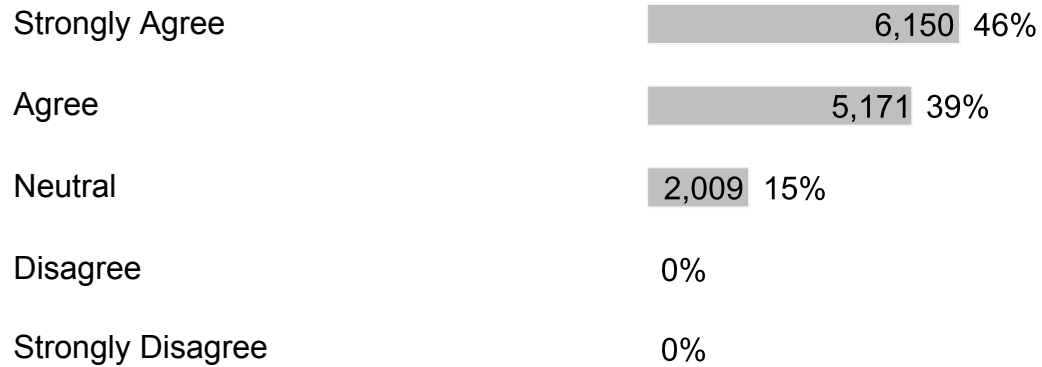
13424 respondents

28. I schedule conferences to share student learning progress with families.

|		
1 time per year	100	8%
2 times per year	4,164	30%
3 or more times per year	2,285	17%
Does not apply	6,107	45%
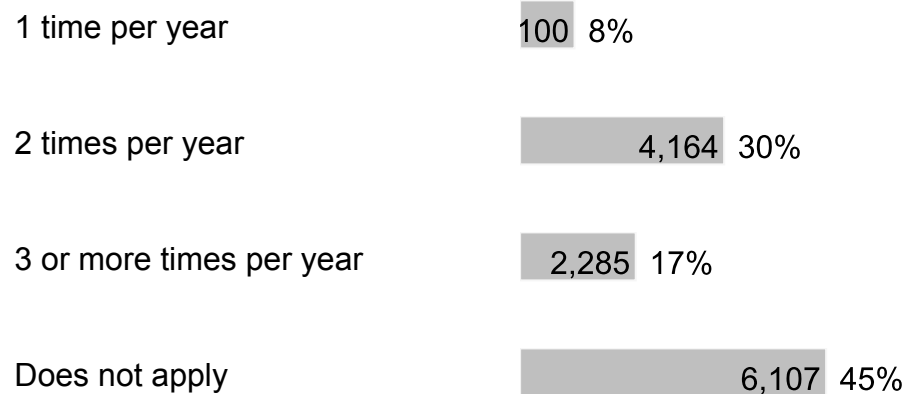
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree — 6,577 49%

Agree — 4,877 36%

Neutral — 1,939 14%

Disagree — 1%

Strongly Disagree — 0%
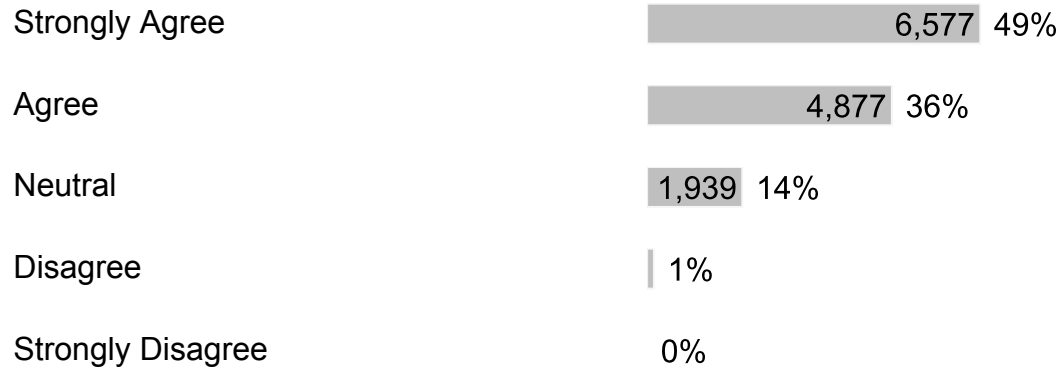
13517 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree — 5,374 40%

Agree — 5,527 41%

Neutral — 2,297 17%

Disagree — 5 2%

Strongly Disagree — 1%
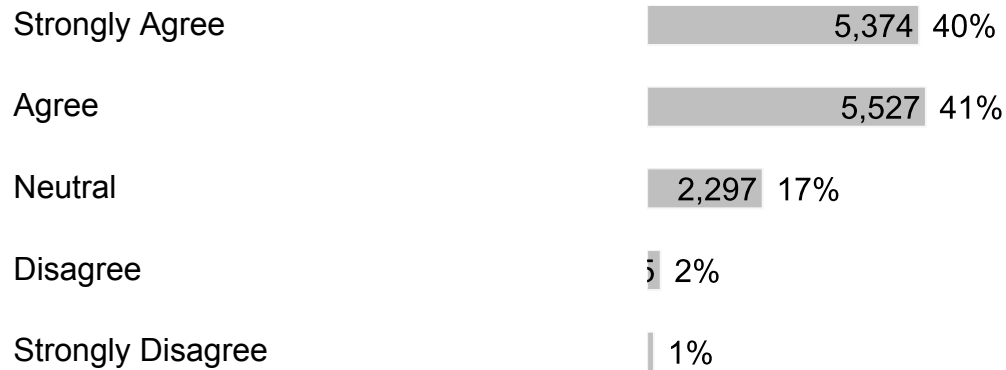
13504 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree — 4,418 33%

Agree — 3,898 29%

Neutral — 4,054 30%

Disagree — 83 6%

Strongly Disagree   2   2%

13455 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree   5,712   42%

Agree   5,583   41%

Neutral   1,821   13%

Disagree   5   2%

Strongly Disagree   1%

13527 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree   5,958   44%

Agree   5,570   41%

Neutral   1,678   12%

Disagree   1%

Strongly Disagree   1%

13483 respondents

34. I am accessible via (check all that apply):

Emails   13,274   97%

Texts   7,893   58%

Phone calls   10,423 76%

Personal visits   6,920 51%

13656 respondents

H. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey   Date(s): 12/31/1969 - 12/31/1969   1 survey(s) 13656 response(s)
226 school(s) included

Appendix

Schools

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
The Quest Center
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Lanier-James Education Center
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School

Stoneman Douglas High School
Palmview Elementary School
Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Sheridan Technical High School

Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
Silver Lakes Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School

Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Nova Blanche Forman Elementary School
Broward Estates Elementary School
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center

Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School

Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School
North Fork Elementary School
Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center